

# Motorway Direct Plc

## Modern Slavery Statement

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### Modern Slavery Statement

*Motorway Direct Plc is committed to ensuring that acts of modern day slavery do not occur within its own business and from within its supply chains. The Company acknowledges responsibility to the Modern Slavery Act 2015 and will ensure transparency within the organisation and with suppliers of goods and services to the organisation. The Company will not support or deal with any business knowingly involved in slavery or human trafficking.*

This statement is made with regard to the obligations arising under section 54(1) of the UK's Modern Slavery Act 2015 (the Act). Accordingly, this statement should be considered to constitute the modern slavery and human trafficking statement for Motorway Direct Plc for the current financial year and all future financial years until it may in future be modified or amended.

This Modern Slavery Statement is the principal articulation of Motorway Direct Plc's (Motorway Direct) policy on slavery and human trafficking. It is intended to inform and influence all the operational procedures within Motorway Direct Plc.

Our statement on Modern Slavery reflects our commitment to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure that slavery and human trafficking is not taking place anywhere in our business or related supply chains.

Given the nature of our business, our Board and Management Team each consider that there is minimal risk approximating to no risk that, either within Motorway Direct or the very limited supply chains which support our business activities, that are in any way involved in or even tangentially supportive of, or complicit in slavery and human trafficking.

### Motorway Direct

Motorway Direct is a leading administrator of extended warranty, insurance excess waiver and GAP insurance products in the UK sold via intermediary brokers and motor dealers.

Motorway Direct is also the administrator for insurance sales generated via its own direct sales channel. A specialist in-house outbound calling operation based in Sheffield. The outbound channel contacts customers typically looking to insure against an existing vehicle, and, therefore compliments the motor dealer channel's point of sale focus.

Motorway Direct currently has around 150 employees, and operates from three principal offices, two in Sheffield and another in Bracknell.

We are proud of the conditions of employment for all our employees.

The employment and procurement practices operated by Motorway Direct ensure that we are rightly viewed as excellent and supportive employers.

### Motorway Direct – Supply Chain

Motorway Direct's supply chain includes insurance solutions offered by both motor dealers and insurance brokers, totally around 300 distributors.

Motorway Direct operate an extensive network of authorised repairers across the UK.

Motorway Direct operate a limited outsourced claims handling arrangement under a tightly-controlled delegated authority agreement.

For the maintenance and support of our office operations in Sheffield and Bracknell, Motorway Direct operated agreements with several facilities companies for services such as cleaning and technical support services for such things as air conditioning, IT, telephones and communications infrastructure.

We do not act as a producer, manufacturer or retailer of physical goods and have no supply chain in relation to such activities.

### Staff Training & Awareness

We will communicate this statement to all our staff to ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business and in future will include references as part of company training and information materials.

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## Due Diligence

As part of our initiative to identify and mitigate risk (including in relation to that of slavery and human trafficking) we operate a range of policies and procedures. These include the following:

- Third party provider and outsourcing;
- Whistleblowing; and
- Anti-money laundering, bribery and financial crime.

Motorway Direct articulates a series of employee rights and benefits available to employees in the employee handbooks and individual contracts of employment for each member of staff.

Motorway Direct will ensure all staff: are aware of our obligations under the Modern Slavery Act; possess a high level of understanding of the risks of modern-day slavery and human trafficking; know what to do if they suspect modern slavery in our business or supply chain; aware of our zero-tolerance policy to slavery and human trafficking.

When Motorway Direct operate as a purchaser of goods or services, we expect a high level of ethical conduct from those businesses with which we do business within our very limited supply chain.

Motorway Direct will not support or deal with any business knowingly involved in slavery or human trafficking.

We seek to identify, assess and mitigate the areas of risk where slavery or human trafficking may exist in our business or supply chains. In particular, we review and monitor our suppliers and assess the risk that they or their own supply chains are susceptible to slavery and human trafficking. This involves identifying the suppliers by size and importance and by level of risk attaching to them; this then may involve further due diligence in respect of certain suppliers and obtaining confirmation to evidence that such suppliers operate to the required standards.

Is committed to the goal of ensuring that acts of modern slavery and human trafficking do not occur within our business and from within our supply chain.

With regard to modern slavery and human trafficking, Motorway Direct will encourage transparency within our company and supply chain.

This statement was approved by the Board of Motorway Direct Plc.

Signed



David Antcliff  
Managing Director, Motorway Direct Plc  
Date: 27 06 2017